

January 2, 2009

To Whom It May Concern-

I want to tell you how much I was impressed by the energy audit service you performed on our home.

My family has been in our current home for 10 years now. The rigors of working long hours and raising a family have resulted in our home not getting the attention it required. It became apparent that we needed to take care of some things sooner than later. We knew of a few things that absolutely had to be done, but as for the rest, well, we didn't know where to start. You came in and showed us the areas that required attention, which was great, but even better, you organized them by priority, cost and time of completion. That was a major step forward for us and it enabled us to finally get going with improving our home's energy efficiency.

Every detail of our home's energy efficiency was addressed, from simple fixes like window caulking and changing our way of turning appliances on and off, to major issues, like our heating and cooling system and insulation issues.

Our home's biggest problem was our old oil boiler. You took the time to share your expertise in all areas of home heating to present to us numerous options, from simply replacing what we had with a newer oil boiler to suggesting new HVAC technologies and greener, more efficient alternatives that went along with them. That would be enough but you also shared your knowledge of the various state funded energy rebate programs that were available to us. I would've never known about these extremely lucrative resources!

Outside of the details of the comprehensive report you provided after your audit, I was left with a lasting impression of your passion for this work. You really love what you do and it shows in the way you conduct your business. You obviously have a hunger to learn all that you can about your trade and you clearly take pleasure in sharing your knowledge with your clients. Thank you for sharing this gift with us and I look forward to our next audit after we perform your suggested fixes.

Gratefully,
The Walsh Family