

February 13, 2009

Thank you for the great job you and your staff did on my home. As you are aware I was having problems for many years controlling the heat and air in my home. My electric and gas bills were out of control. When I called you I was skeptical about having an energy audit and whether it would be a wasted expense during difficult economic times.

From the results of the audit you found numerous areas in my home where air was leaking causing my heat to run continuously. In addition you showed us how we were wasting electricity with our lights and appliances. You gave us an estimate which was more than I had expected and together we selected the areas that were most critical to address at the time.

You gave us a date when you would be able to begin the work, a final quote and a time frame and you met all my expectation. You showed up on schedule, you and your staff were professional, pleasant and always cleaned up as you worked diligently throughout my home. What surprised me the most was the day you were scheduled to do the Thermal Insulation. We had a terrible ice storm the night before and yet you and your staff still came on schedule and completed the exterior work.

Since the work a month ago we can definitely feel a difference in our home. No longer do we have areas that are drafty and cold. Although my daughters room is still an issue I know once I complete the other suggestions you had made in the attic we will be able to solve that problem as well.

Unfortunately I am unable to tell you if my gas and electric bills have been reduced, because I have been doing construction in my house since your work. My contractor removed my inside door to the garage and we are getting lots of cold air into our house. Once his work is completed we will be able to do a complete evaluation of our bills and I will send you an update.

Thank you for a great job well done. Looking forward to completing the balance of the work next year.

Sincerely,
Jill